

# THE DELTA DIFFERENCE

DECEMBER 2020

ISSUE 19

## FALL BEAUTIFICATION PROJECT

In October, with the help of amazing staff and community volunteers, we embarked on a Yard Beautification Project for one of our CDS consumers. The MU Extension Council's Master Gardener volunteers provided their expertise with planting flowers and shrubs in the front yard while staff and community volunteers tackled overgrowth on the side and back of the home. After 6 hours of labors, we came away with eight truck loads of branches, limbs and other plant material. Many thanks to all those who made this possible.

If you would like to be considered for a Spring Yard Beautification Project, please contact your ILS.



## PROTECTING YOURSELF FROM FRAUDS AND SCAMS

The Department of Justice perspective on protection

During the month of October, Delta Center hosted the 3<sup>rd</sup> Annual Aging with Dignity Conference. The St. Louis Division of the FBI spoke about Protecting Yourself from Fraud and Scams.

### Common Scams



#### ⇒ **Grandparent Scam**

Claims your grandchild is  
In trouble and needs money

#### ⇒ **Lottery Scam**

You've won a prize that  
requires you to pay to collect  
winnings

#### ⇒ **Romance Scam**

A false online profile asks  
for money

### Scam Signs



#### ⇒ **Insistence**

You must wire money  
Immediately

#### ⇒ **Secrets**

You are warned not to tell  
others

#### ⇒ **Unprofessional**

You notice misspellings and  
poor grammar

### What to Do



#### ⇒ **Use Caution**

Only send money to people  
you know

#### ⇒ **Communicate**

Reach out and talk about it  
with others

#### ⇒ **Be Vigilant**

When in doubt, hang up the  
phone

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## Sherron Shares

Consumers of Delta Center, let's end this year on a good note and go into 2021 even better! We know that this year has been a life altering experience for everyone and there have been changes on our end as well. Over the last few months we have changed to a new system for managing your employees' time. While most of you are doing a great job, many are struggling with going over the hours allotted on your Plan of Care. It is very important for each employer to track their attendant's hours. When you are using the App, you are able to see the hours you have worked. It's a good idea to write down your weekly total. If you are still using the phone, you can be provided with a calendar to write down the hours worked. Your case manager is able to provide you with the hours remaining for the month. Keeping track of this will also help your employee to calculate his or her income prior to receiving payment and there are no surprises. Let's make it happen!

Just a reminder while you are shopping this holiday that Delta Center participates in Amazon Smile. Go to [smile.amazon.com](https://smile.amazon.com) and choose Delta Center for Independent Living as the recipient and then 0.5% of the purchase price will help provide services for people with physical disabilities.

***Make a difference this holiday season!***

## Help bring joy this season

Buy your gifts at AmazonSmile and Amazon donates

amazon smile

