



February 24, 2026

2025 was another busy and exciting year at Delta Center. It's actually been an exciting decade. 10 Years ago, Delta Center had 14 employees. Today, we're at 27. The growth has been exciting. We continue to explore how Delta Center can address unmet needs in the community so people with disabilities can have dignity, independence and meaningful lives.

The most recent example of this is our Deaf and Hard of Hearing Program. One of our employees, April Mason Donovan, is deaf. For some time she had been talking with us about the resource needs of the Deaf/HH Community and how there aren't other agencies in the St. Louis area addressing this. In July 2025, April became our first Deaf/HH case manager! The response has been overwhelming and we've clearly just scratched the surface. Continuing to grow this program is at the top of our priority list.

Which leads to our next great adventure. Delta Center recognizes the limitation of what we can do with State and Federal funding. The Board has made a commitment to partner with philanthropic people in our area to help grow our programs and reach more people. We have hired Stacey Leiling as our first Director of Development. We encourage our stakeholders and partners to join us in finding new ways of supporting our communities.

Another exciting year at Delta Center is on the horizon. I look forward to this time next year when we look back at what we accomplished!

Sincerely,  
Jim Ruedin, Executive Director  
Delta Center for Independent Living



## Delta Center Impact Statement 2025

Delta Center for Independent Living is a nonprofit organization that increases personal freedom and independence for people with disabilities. We do that by partnering with people with disabilities and their communities to remove barriers and promote positive changes leading to greater independence for all. Our services are designed to connect people to resources and empower them to live independently in their community.

### Snapshot of Core Services

- Information and referral services are available to all individuals and organizations which have questions about resources in their communities.
- Peer support connects individuals who have similar disabilities.
- Independent living skills training includes budgeting and personal finance management, daily meal preparation, and grocery shopping to live independently.
- Advocacy teaches and supports people to advocate for themselves in their personal lives, to address barriers they face in their communities, and to affect change at a political level.
- Transition helps people transition from institutions, prevents institutionalization, and helps youth transition from school to adult life.
- Consumer Directed Services (CDS) program offers a person with a significant physical disability the opportunity to hire a personal attendant to assist with daily needs in the consumer's home rather than a nursing home. This program requires a person to have Medicaid and meet a nursing home level of care.
- Veteran Directed Care Service (VDC) offers military veteran's with disabilities to hire their own personal care attendant to assist them with their daily needs. This program is overseen by the Veteran's Administration.
- Equipment Exchange Program (EEP) collects and distributes new or gently used durable medical equipment to those who could not otherwise afford it.
- Deaf/HH Services supports individuals who are deaf or hard of hearing with resources, skills training, peer support and advocacy assistance.

For more information, visit us at [www.DCIL.org](http://www.DCIL.org) or call us at 636-926-8761

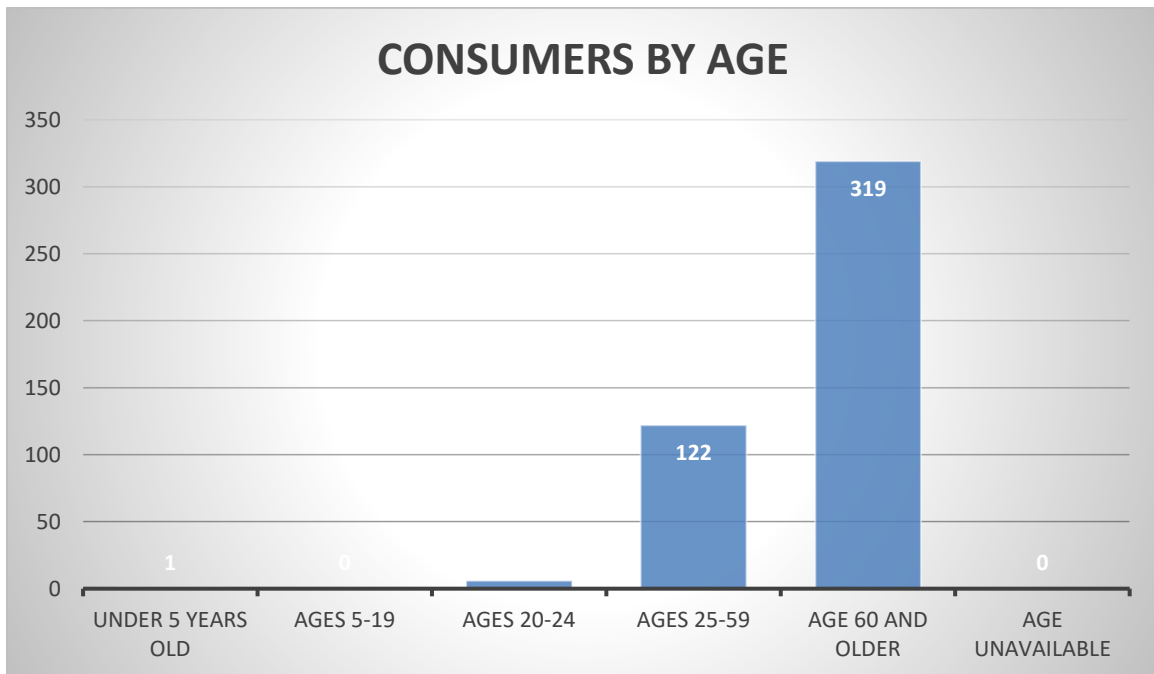
## Individual Services and Achievements

### Information & Referral

We referred an individual to Cuivre River Round Up grant to purchase a new wheelchair. She was awarded the money!

### Home Modification

A consumer was successfully referred to Gateway Housing Project, who came out and built him a ramp within a few weeks, underneath his carport so it would be weatherproof.



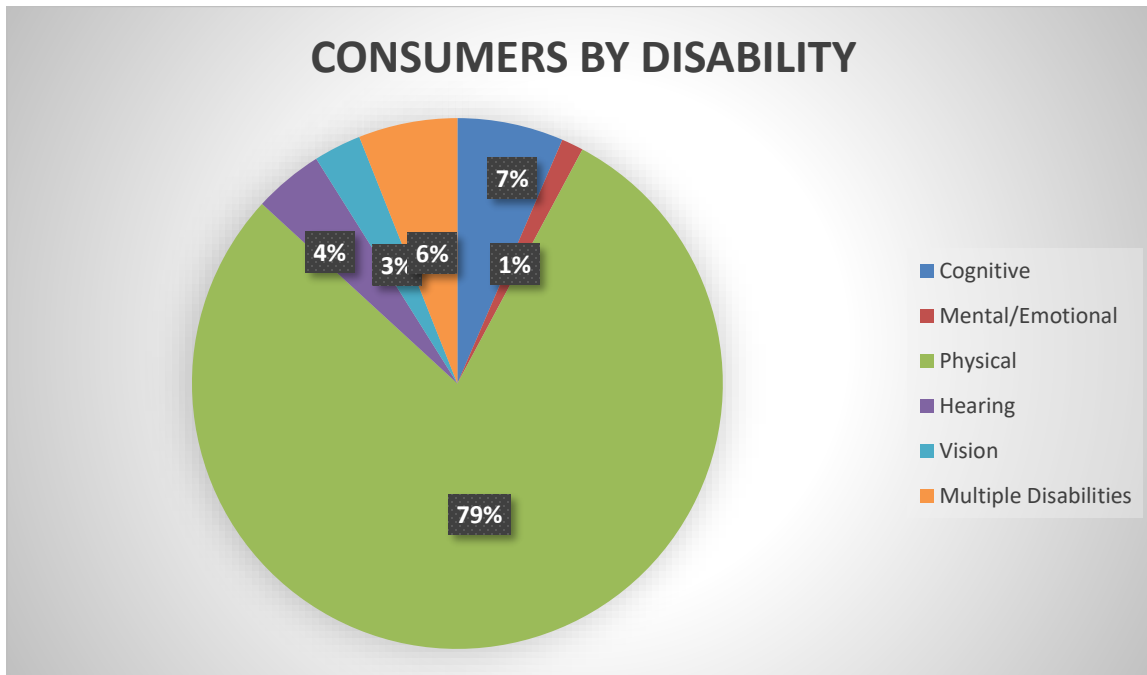
### Peer Support

Delta Center has teamed up with SSM Neuro Rehabilitation Center in O'Fallon, MO to provide peer support to individuals residing there short term and their families.

### Adaptive Equipment

An individual was feeling quite down because she wasn't as mobile as she was before her foot surgery. She didn't know what direction to go in and eventually connected with Delta Center. With help, she was able to try out several different pieces of equipment to find out what worked best for her. Since having these items, she has been able to regain some independence and go back to work. Thankfully, she was able to return the items and was very grateful for the help she received.

In 2025, The Equipment Exchange Program donated 146 pieces of equipment to 120 individuals, with a value of \$21787.



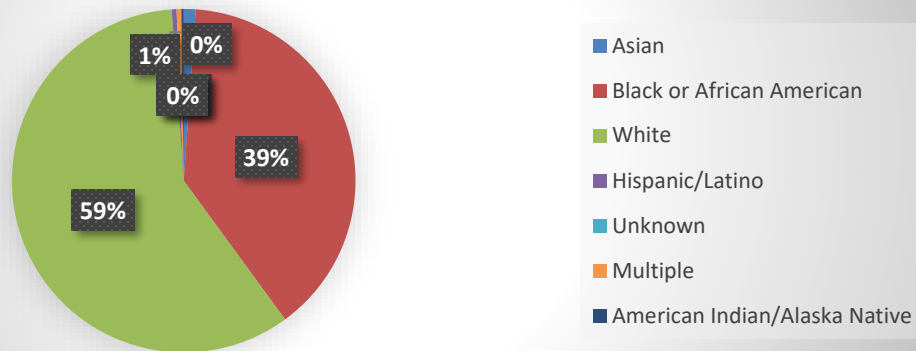
#### **Advocacy**

Our Advocacy Coordinator has worked tirelessly on getting a ballot initiative supported by the legislature and the community. She has written a proposal to increase Medicaid income limits for those who are Aged and Disabled.

#### **Skills Training and Transition**

Skills training is a major piece of our new Deaf/Hard of Hearing Program. Our Program Coordinator works with individuals on how to apply for benefits, use public transportation, work with an attorney and even purchase a new car.

## CONSUMERS BY RACE & ETHNICITY



### Housing

Delta Center continues to participate with the St. Charles County Housing Team, a voluntary council of cross-sector partners dedicated to quality, affordable, universal design housing. The Vision of the Housing Team is a community with quality housing for all. The Mission of the Housing Team is a collaborative effort to identify barriers and promote solutions to meet the multiple housing needs of St. Charles County.

### Accessibility

Delta Center created the Featured Accessible and Inclusive Restaurant (FAIR) Program. Staff and volunteers visit locally owned restaurants to assess several areas to determine if it is accessible or not. If successful, the restaurant is promoted on social media and awarded a sticker to place on their window to indicate that they are accessible.

### Delta Center Sources of Revenue

Delta Center is a good steward of your tax dollars, gifts, fees for service, investment income, and other funding. Delta Center does not receive Federal funds and is now a United Way organization. Our administrative overhead is 8 percent which is under the United Way suggested maximum of 25 percent.

Delta Center's primary sources of revenue are Center for Independent Living grant through Vocational Rehabilitation, our Medicaid CDS Program, United Way of Greater St. Louis and our Veteran Directed Care Program through the Veteran's Administration.

### Delta Center is committed to Diversity

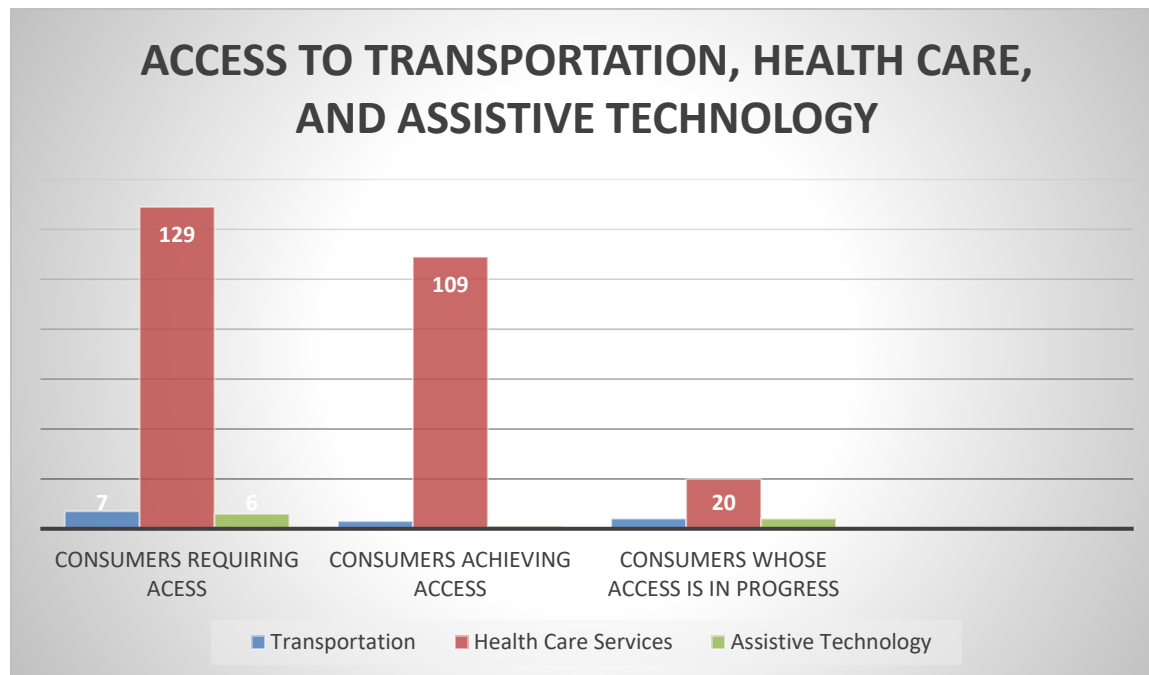
Delta Center's board of directors and staff are comprised of people with and without disabilities. In fact, at least 51% of our Board of Directors and staff have disabilities. Delta Center actively serves any person with a verifiable disability who can direct their own care and lives within our designated areas of service. In addition, we serve people who might not meet our program requirements by giving them resources and connecting them with area agencies that may be able

to meet their individual needs. We take great care to remain familiar with the businesses and organizations within our area so that we may accurately connect people with services and programs that will be most helpful to them.

Outreach and networking play a significant role at Delta Center. Each staff member is assigned to regularly attend and participate in relevant meetings and outreach fairs in the counties we serve. Staff members also attend meetings that are disability-related or senior services-related so as to keep abreast of services, programs, and areas of concern for communities and providers. Delta Center staff attended over 200 networking and outreach activities, and we reached 12 different un-served/underserved populations.

### Alternative Formats

Delta Center is committed to assisting individuals with significant disabilities including those with communication and physical access needs. Materials and communications are made available in the alternate format of a consumer’s choosing when requested or when needed for proper communication with Delta Center (e.g. Interpretive Services, Robo Braille - [www.robobraille.org](http://www.robobraille.org), Relay MO, the International Institute, etc.).



**Delta Center advocates and conducts activities that promote the equal access to all services, programs, activities, resources, and facilities in society, whether public or private, for individuals with disabilities.**

### Delta Center Partnerships

Delta Center believes in participating and nurturing cross-sector partnerships. Delta Center continues to serve as the community convening agency for the St. Charles County Housing Team,

a voluntary council of cross-sector partners dedicated to quality, affordable, universal design housing for Good Neighborhoods, Safe Communities, and Thriving Families. The Vision of the Housing Team is a community with quality housing for all. The Mission of the Housing Team is a collaborative effort to identify barriers and promote solutions to meet the multiple housing needs of St. Charles County. Regular meetings are held the first Friday of the month at Delta Center.

St. Charles County presents the most challenges to affordable and accessible housing due to high property values in the wealthiest county in the State of Missouri. A number of local agencies have signed on to continue advancing the mission and see the Housing Team meetings as a quality networking opportunity to share resources and information.



Pictured: Independent Living Specialist, Michael, with Chicken Representative- receiving a check after a successful Give Back Night

Delta Center, in partnership with Zeffert and Associates, reviews accessibility transition plan housing compliance surveys that are completed by Zeffert and Associates. This partnership results in additional fee for service income for Delta Center, and along with our staff participation in a variety of community networks and coalitions, works to ensure equal access to services, programs and resources for people with disabilities.

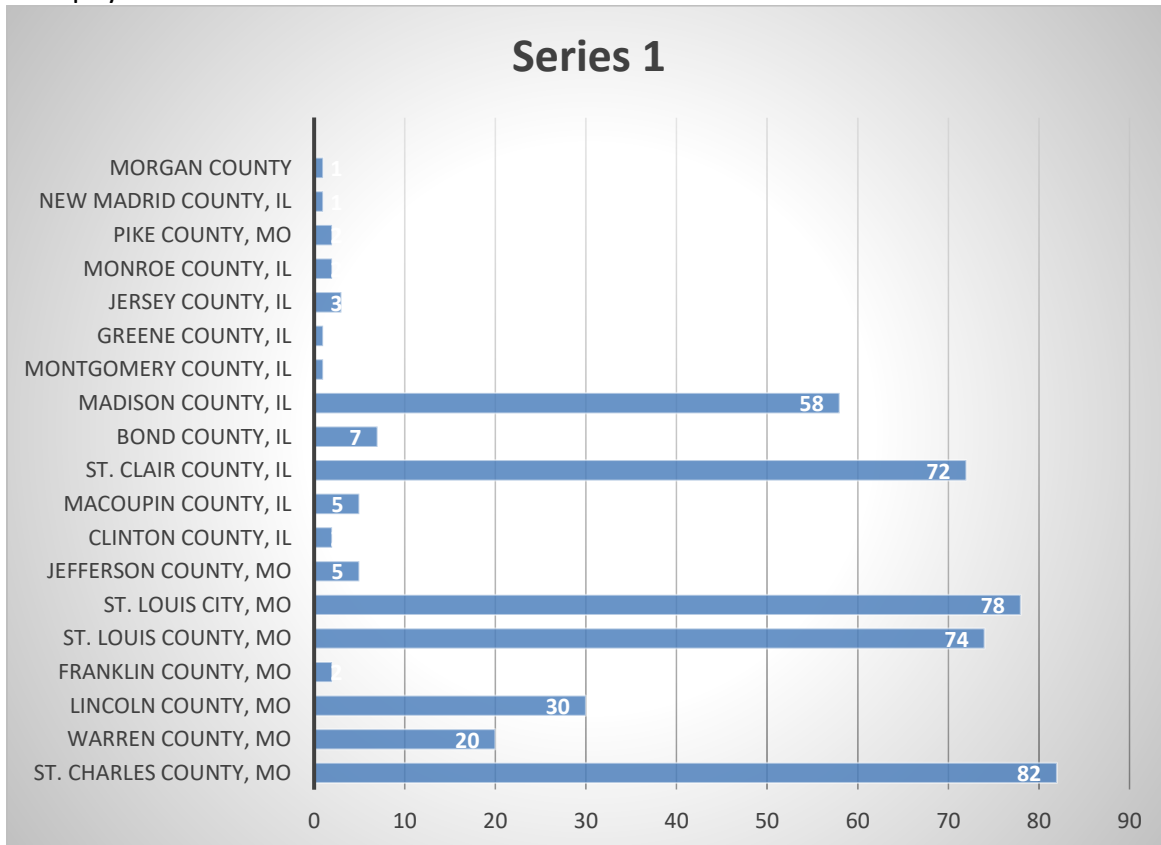
Delta Center remains involved with the Eastern Missouri Transportation Coordinating Council (EMTCC), MO Rides, and Transportation Access for St. Charles County (TASCC). Delta Center established the Eastern Missouri Transportation Coordinating Council (EMTCC) in 2012, which led to the creation of a mobility management program called MO Rides. MO Rides monitors transportation options in the area and connects individuals to the best available solutions. The MO Rides website – [www.morides.org](http://www.morides.org) - has achieved more than 3 million website hits and over 180,000 singular IPS visits since its inception in 2014 in addition to thousands of phone calls from those seeking transportation.

## **Community Collaboration, Networking, and Outreach**

Center staff attended over 200 networking and outreach activities. We reached 12 different unserved/underserved populations.

Networking activities include the Warren County Transition Team, collaboration with the St. Charles County Department of Workforce and Business Development to create an employment survey, meetings of the 503 Continuum of Care, the St. Charles County Housing Team, the St. Charles Coalition of Service Providers, the Community Council of St. Charles County, the Senior Resource Team, Healthy Communities in Troy, and the Veterans Directed Home and Community Based Services at the VA.

Delta Center staff utilizes an Aging in Place - Safe at Home Assessment for older adults and people with physical disabilities.

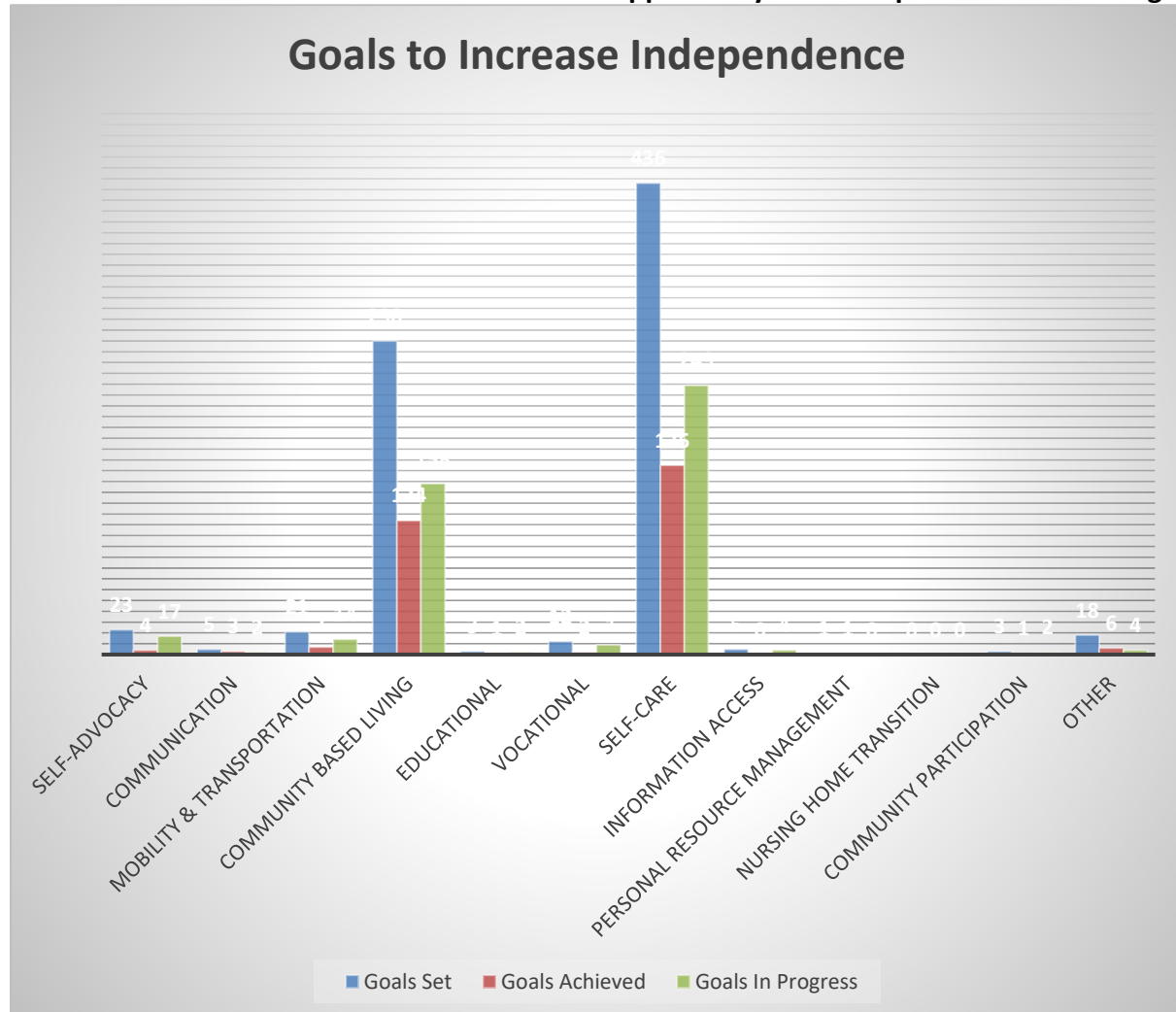


## Delta Center Collaboration Outcomes

Delta Center staff networked with other health service providers to avoid duplication of services and maintain a consistent continuum of care with consumers accessing services via multiple agencies. Agencies include MAHC Advocacy Committee, Aging Ahead, 503 Continuum of Care, St Louis Ambulance District, St. Charles County Coalition of Service Providers, the CDS Taskforce, MMAC, as well as other Centers for Independent Living in Missouri.

Delta Center partners with the Metropolitan St. Louis Equal Housing and Opportunity Council (EHOC) to ensure that multi-family developments are meeting the accessibility requirements of the Fair Housing Act.

**Delta Center ensures that consumers have the opportunity to develop and achieve their goals.**



Delta Center has identified outcome measures. Staff conducts phone interviews with a sample of consumers who received a core service to measure outcomes on a quarterly basis. The Leadership Team reviews the results. Delta Center also contracts for an Independent Living Outcomes Survey each year. Results are shared with the staff and board members.

## Achievements

The independent living goals, objectives and indicators are contained in our Annual Update to the State Plan for Independent Living (SPIL) Goals – [www.dese.mo.gov/state-plan-independent-living-spil](http://www.dese.mo.gov/state-plan-independent-living-spil). Delta Center has documented and submitted annually our activities, efforts and achievements for each indicator and submitted this document to the Division of Vocational Rehabilitation, Missouri Department of Elementary and Secondary Education.



Delta Center envisions a world of acceptance, access, independence, and self-determination for ALL.

**Please visit Delta Center and meet our staff or tour our facility!**

We are located at:  
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Saint Peters, MO 63376

Call us at 636-926-8761 or visit our website at [www.DCIL.org](http://www.DCIL.org)

